

## Email Details Information

From Email : foia@hq.dhs.gov  
To Email : 2154-32429899@requests.mudrock.com  
Cc Email :  
Subject : Acknowledgment of Request  
Email Body :

Good Afternoon,

Attached is our acknowledgment to your DHS FOIA request. If you need to contact this office again concerning your request, please provide the DHS reference number. This will enable us to quickly retrieve the information you are seeking and reduce our response time. This office can be reached at 866-431-0486.

Regards,

DHS Privacy Office  
Disclosure & FOIA Program  
STOP 0655  
Department of Homeland Security  
245 Murray Drive, SW  
Washington, DC 20528-0655  
Telephone: 1-866-431-0486 or 202-343-1743  
Fax: 202-343-4011  
Visit our FOIA website



# Homeland Security

*Privacy Office, Mail Stop 0655*

June 21, 2013

SENT VIA EMAIL TO: [2153-81296920@requests.muckrock.com](mailto:2153-81296920@requests.muckrock.com)

Griffin Boyce  
Muckrock News  
DEPT MR 2154 PO Box 55819  
Boston, MA 02205-5819

Re: **2013-HQFO-00751**

Dear Mr. Boyce:

This acknowledges receipt of your Freedom of Information Act (FOIA) request to the Department of Homeland Security (DHS), dated June 13, 2013, and seeking all agency records created from 2011 to the present that are similar to or the same as documents titled variously CALEA ELSUR Noncompliance Incident Report or Provider Noncompliance with Retrieval of Communication Records, and in some cases, included a separate page or pages titled ELSUR Noncompliance Incident Report Comments Page or Electronic Surveillance Capability Assessment Response. Your request was received in this office on June 14, 2013.

After careful review of your FOIA request, we determined that your request is too broad in scope or did not specifically identify the records which you are seeking. Records must be described in reasonably sufficient detail to enable government employees who are familiar with the subject area to locate records without placing an unreasonable burden upon the agency. For this reason, §5.3(b) of the DHS regulations, 6 C.F.R. Part 5, require that you describe the records you are seeking with as much information as possible to ensure that our search can locate them with a reasonable amount of effort. Whenever possible, a request should include specific information about each record sought, such as the date, title or name, author, recipients, and subject matter of the records, if known, or the DHS component or office you believe created and/or controls the record. The FOIA does not require an agency to create new records, answer questions posed by requesters, or attempt to interpret a request that does not identify specific records.

Please resubmit your request containing a reasonable description of the records you are seeking. Upon receipt of a perfected request, you will be advised as to the status of your request.

**If we do not hear from you within 30 days from the date of this letter, we will assume you are no longer interested in this FOIA request, and the case will be administratively closed.** Please be advised that this action is not a denial of your request and will not preclude you from filing other requests in the future.

Your request has been assigned reference number **2013-HQFO-00751**. Please refer to this identifier in any future correspondence. You may contact this office at 1-866-431-0486 or at 202-343-1743.

Sincerely,

A handwritten signature in black ink that reads "Mia Day". The script is cursive and fluid, with the first letters of "Mia" and "Day" being capitalized and prominent.

Mia Day  
FOIA Program Specialist

Date : Jul 13, 2013 10:42 GMT  
To : 12023434011  
From : fax@requests.muckrock.com  
Subject: Follow up to Freedom of Information Request: DHS Electronic

July 13, 2013  
Department of Homeland Security  
U.S. Department of Homeland Security  
Privacy Office  
Director, Disclosure & FOIA  
245 Murray Drive SW, Building 410  
STOP-655  
Washington, D.C. 20528-0655

This is a follow up to a previous request:

To Whom It May Concern:

I wanted to follow up on the following Freedom of Information request, copied below, and originally submitted on Nov. 9, 2012. Please let me know when I can expect to receive a response, or if further clarification is needed.

Thank you for your help.

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On June 13, 2013:

Hello,

I am resubmitting the request below, which was originally submitted to the DHS FOIA email inbox on 9 Nov 2012 but which Angela Washington in the DHS FOIA office indicated had not been received. Please acknowledge receipt.

Thank you.

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From Griffin Boyce on Nov. 9, 2012:  
To Whom It May Concern:

This is a request under the Freedom of Information Act. I hereby request the following records:

All agency records created from 2011 to the present that are similar to or the same as documents titled variously CALEA "ELSUR Noncompliance Incident Report" or "Provider Noncompliance with Retrieval of Communication Records" and, in some cases, included a separate page or pages titled "ELSUR Noncompliance Incident Report Comments Page" or "Electronic Surveillance Capability Assessment Response."

I also request that, if appropriate, fees be waived as I believe this request is in the public interest. The requested documents will be made available to the general public free of charge as part of the public information service at MuckRock.com, processed by a representative of the news media/press and is made in the process of news gathering and not for commercial usage.

In the event that fees cannot be waived, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 20 business days, as the statute requires.

Sincerely,

Griffin Boyce

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On May 15, 2013:

To Whom It May Concern:

I wanted to follow up on the following Freedom of Information request, copied below, and originally submitted on Nov. 9, 2012. Please let me know when I can expect to receive a response, or if further clarification is needed.

Thank you for your help.

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On April 4, 2013:

To Whom It May Concern:

I wanted to follow up on the following Freedom of Information request, copied below, and originally submitted on Nov. 9, 2012. Please let me know when I can expect to receive a response, or if further clarification is needed.

Thank you for your help.

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On Feb. 14, 2013:

To Whom It May Concern:

I wanted to follow up on the following Freedom of Information request, copied below, and originally submitted on Nov. 9, 2012. Please let me know when I can expect to receive a response, or if further clarification is needed.

Thank you for your help.

---

On Jan. 15, 2013:

To Whom It May Concern:

I wanted to follow up on the following Freedom of Information request, copied below, and originally submitted on Nov. 9, 2012. Please let me know when I can expect to receive a response, or if further clarification is needed.

Thank you for your help.

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On Dec. 11, 2012:

To Whom It May Concern:

I wanted to follow up on the following Freedom of Information request, copied below, and originally submitted on Nov. 9, 2012. Please let me know when I can expect to receive a response, or if further clarification is needed.

Thank you for your help.

---

On Nov. 9, 2012:

To Whom It May Concern:

This is a request under the Freedom of Information Act. I hereby request the following records:

All agency records created from 2011 to the present that are similar to or the same as documents titled variously CALEA "ELSUR Noncompliance Incident Report" or "Provider Noncompliance with Retrieval of Communication Records" and, in some cases, included a separate page or pages titled "ELSUR Noncompliance Incident Report Comments Page" or "Electronic Surveillance Capability Assessment Response."

I also request that, if appropriate, fees be waived as I believe this request is in the public interest. The requested documents will be made available to the general public free of charge as part of the public information service at MuckRock.com, processed by a representative of the news media/press and is made in the process of news gathering and not for commercial usage.

In the event that fees cannot be waived, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 20 business days, as the statute requires.

Sincerely,

Griffin Boyce

Filed via MuckRock.com

E-mail (Preferred): 2153-81296920@requests.muckrock.com

For mailed responses, please address (see note):

MuckRock News

DEPT MR 2153

PO Box 55819

Boston, MA 02205-5819

PLEASE NOTE the new address as well as the fact that improperly addressed (i.e., with the requester's name rather than MuckRock News) requests might be returned by the USPS as undeliverable.